



EUROPEAN UNION

DELEGATION TO THE REPUBLIC OF SERBIA

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## CONTRACTING AUTHORITY'S CLARIFICATIONS

### Strengthening the Serbian Public Procurement System

Publication ref.: EuropeAid/130129/L/SUP/RS

Tender no.: 07SER01/07/21

No	Question	Answer
1.	Technical specifications, p. 5 of 34: shall the hotline provided for a period of 3 years?	Yes, that is correct, the hotline should be also provided during a period of 3 years - same as the warranty.
2.	Point 1 (p. 2 of 13) from the tender dossier and point 15 (p. 3 of 5) from the supply procurement notice: do we have to deliver the goods within 60 days from the signature of the contract or 90 days and shall the provisional acceptance be given 30 days later?	<p>All items listed in technical specifications have to be delivered in no more than 60 days from the date of contract signature, as defined in Annex IIa, General Technical Conditions.</p> <p>After the delivery, 30 additional days are foreseen for the provisional acceptance of the delivered items, which makes 90 days in total – as stated in the Procurement Supply Notice, point 15 (quote: "Period from Contract Signature to Provisional Acceptance shall be 90 days")</p>
3.	Technical specifications, annexes II and III: we have seen annex II.a General Technical Specifications and annex II.B Technical specifications + Technical offer but we do not find annex III? Can you send it in attachment please?	<p>Annex II is the Contracting Authority's technical specifications. Annex III is the Contractor's technical offer.</p> <p>Annex II should be used by you as the template for the preparation of your technical offer (Annex III).</p> <p>Both Technical Specifications (General and detailed) and Technical offer are already included in the document you are referring to, therefore all information that should be there is included. For more information please see B1 Draft contract.doc file in Tender Dossier you received, in particular Article 4.</p>

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4.	Contract, special conditions, article 33-after-sales service, p. 5 of 5: is this one year of 3 years for the after-sales service? Because if you have a look at the technical specifications it will be for a period of 3 years?	<p>It is 3 years for after sales services – as defined in Technical specifications.</p> <p>Of course, the document template you are referring to will be adjusted to comply with Technical specifications prior being offered to the Contractor for signature.</p>
5.	Delivery: where is it precisely? Is it one site or several?	<p>It is one site.</p> <p>As stated in Technical specifications, delivery address is:</p> <p>Uprava za javne nabavke Vlade Srbije Ul. Ustanička 130, II sprat Beograd, Republika Srbija</p>
6.	Does the Contractor have the possibility to not request the pre-financing and receive 100% of the contract amount after provisional acceptance?	Yes, the Contractor has the right not to request the pre-financing payment and to receive 100% of the contract amount following provisional acceptance of the supplies.