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Europe Day

On Saturday, 9th of May, 2009, the Vice-president of Serbian government, Mr. Božidar Đelić and Head of the Delegation of the European Commission to the Republic of Serbia, Mr. Josep Lloveras officially opened the "European Street" in Belgrade as part of celebrating "Europe Day" in Serbia.



In the city center, in Knez Mihailova Street, Belgraders had an opportunity to meet EU member countries whose tents were set out along the entire street and to gather plenty of information on the EU and its projects currently taking place in Serbia.



Representatives of Dom zdravlja (DZ) included in pilot project „Support to the Implementation of Capitation in Primary



Health Care in Serbia“ – DZ Voždovac, DZ Savski Venac and DZ Vračar, participated in celebrating “Europe Day” at the tent of Delegation of the European Commission to the Republic of Serbia where other projects in Serbia financed by the EU were also present.



Prof. Dr Tomica Milosavljević, Serbian Minister of Health and ambassador Lloveras visited the “health tent” and conversed with gathered citizens in the presence of project team.

Doctors and nurses from DZs distributed information leaflets on the chosen doctor to the citizens and measured their blood pressure.

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9th of May - EUROPE DAY



9th of May - EUROPE DAY, Belgrade, Knez Mihailova Street



Support to the Implementation of Capitation Payment in Primary Health Care in Serbia
A Project funded by the European Union

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Health industry in Valjevo

The second edition of prize competition "Chosen doctor" organized by DZ Valjevo, saw its end on April 23rd, 2009 with ceremonious prize drawing during the Kolubara region's industry fair SPREG, where Health Center Valjevo with its partner organizations presented itself in the field of Health industry.

The draw to the prize took place on the second day of the fair in the so-called „Health Street“, where 22 Dom zdravlja from Serbia had a chance to present themselves to the public.



The principle behind ZC Valjevo's participation in industry fair was to promote cooperation and encourage joint activities among health institutions, educational institutions, non-profit sector, pharmaceutical industry, tourist employers, agricultural workers and everyone interested in economic prosperity and creation of conditions for better life of our citizens.



Also, the aim is for health institutions to take a step forward from the existing conditions, openness to new ideas, people and technology, better relationship with the patients etc. Once again, citizens had a chance to check their blood pressure, blood sugar levels, cholesterol and triglycerides; and there was a possibility of ultra-sound check up in the specially accommodated rooms. Finally, there was plenty of educational and advisory material for citizens as well as an opportunity to choose their own doctor.

ECDL training

In scope of project activities, computer use training (ECDL programme) started in the following DZs: Čuprija, Niš, Zaječar and Sombor. All interested employees of the noted DZs are attending the lectures.



Training in DZ Čuprija



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News from DZ Smederevo

In its efforts to promote campaign "Choose your doctor" DZ Smederevo organized the "health fair" on May 6th, 2009 at the Smederevo's main square. DZ Smederevo employees participated in the promotional activities, particularly the teams "doctor-nurse" in practices which have chosen doctor option. Majority of Smederevo citizens



attended the health fair, where they had a chance to have their blood pressure and sugar levels measured by the doctors and nurses. Visitors also took home much information from doctors on healthy lifestyle and diet.



Activities in DZ Pančevo

DZ Pančevo employees are using several different approaches in promoting chosen doctor. The official poster "Chose your doctor" is posted on all significant locations and visible spots. It is also planned to install advertising billboards calling for patients registration at the most frequented places in Pančevo.



Since February, 2009 doctors from DZ "Pančevo" are regular guests at the "Radio Pančevo", a live show where they answer public questions on the importance of chosen

doctors. In addition, they are frequent guests at TV Pančevo where they continually signify the advantages of chosen doctors. Local newspaper "Pančevac" also wrote on this topic on several occasions. Finally, local mobile preventive unit is helping patients registration process during their regular family visits.

Especially significant are activities carried out by the Preventive center visited mostly by young and healthy population. However, the most significant action is carried



out by the Preventive center's mobile unit which is actively working on the patients registration throughout the community – in working organizations, schools, pre-schools, main town squares etc., while conducting their regular preventive check-ups.

Working groups within the project's scope

Two working groups have been formed over the last two months – Working group for quality and Working group for contracting. In the following months, these working groups will deal with the new ways of contracting between HIF and DZs as well as with the quality of health services in Serbian Primary Health Care system. Members of the working groups are representatives from the Ministry of Health, HIF, Institute of Public Health of Serbia "Dr. Milan Jovanovic Batut" and DZs.



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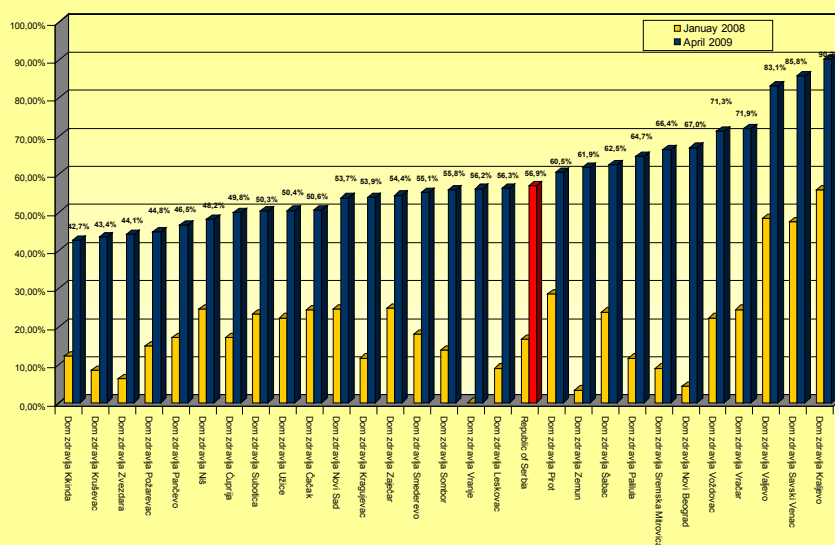
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Data figures on the registered insurees
April 2009. Source: Health Insurance Fund

Pilot DZs	Population	Number of registered insurees - Jan. '08	Percentage of registered insurees	Number of insurees - April '09	Number of registered insurees - April '09	Percentage of registered insurees
Dom zdravlja Kikinda	67.002	8.231	12,28%	56.948	24.318	42,70%
Dom zdravlja Kruševac	131.368	11.194	8,52%	114.549	49.765	43,44%
Dom zdravlja Zvezdara	132.621	8.228	6,20%	131.761	58.120	44,11%
Dom zdravlja Požarevac	117.476	17.494	14,89%	98.004	43.890	44,78%
Dom zdravlja Pančevo	127.162	21.688	17,06%	112.558	52.390	46,54%
Dom zdravlja Niš	250.518	61.440	24,53%	238.910	115.159	48,20%
Dom zdravlja Čuprija	33.567	5.747	17,12%	28.452	14.183	49,85%
Dom zdravlja Subotica	148.401	34.442	23,21%	132.486	66.697	50,34%
Dom zdravlja Užice	313.396	69.771	22,26%	275.342	138.843	50,43%
Dom zdravlja Čačak	177.131	43.221	24,40%	159.346	80.684	50,63%
Dom zdravlja Novi Sad	299.294	73.741	24,64%	306.382	164.670	53,75%
Dom zdravlja Kragujevac	175.802	20.518	11,67%	168.248	90.722	53,92%
Dom zdravlja Zaječar	65.969	16.380	24,83%	56.969	31.002	54,42%
Dom zdravlja Smederevo	109.809	19.638	17,88%	100.192	55.238	55,13%
Dom zdravlja Sombor	97.263	13.393	13,77%	82.871	46.218	55,77%
Dom zdravlja Vranje	93.660	0	0,00%	82.456	46.329	56,19%
Dom zdravlja Leskovac	156.252	14.065	9,00%	127.613	71.801	56,26%
Republic of Serbia	7.489.162	1.250.284	16,69%	6.574.657	3.740.535	56,89%
Dom zdravlja Pirot	63.791	18.230	28,58%	56.442	34.153	60,51%
Dom zdravlja Zemun	191.645	6.304	3,29%	170.545	105.503	61,86%
Dom zdravlja Šabac	122.893	29.235	23,79%	107.760	67.353	62,50%
Dom zdravlja Palilula	155.902	18.169	11,65%	155.329	100.421	64,65%
Dom zdravlja Sremska Mitrovica	85.902	7.753	9,03%	74.709	49.599	66,39%
Dom zdravlja Novi Beograd	217.773	9.410	4,32%	190.758	127.774	66,98%
Dom zdravlja Voždovac	151.768	33.764	22,25%	141.777	101.021	71,25%
Dom zdravlja Vračar	58.386	14.272	24,44%	54.333	39.074	71,92%
Dom zdravlja Valjevo	96.761	46.731	48,30%	83.784	69.660	83,14%
Dom zdravlja Savski Venac	42.505	20.187	47,49%	38.816	33.300	85,79%
Dom zdravlja Kraljevo	121.707	67.996	55,87%	110.083	99.254	90,16%
Total in Pilot DZs	3.805.724	711.242	18,69%	3.457.423	1.977.141	57,19%

Patient registration, January 2008 - April 2009



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Subotica Sombor
Kikinda Novi Sad
Srem. Mitrovica Pančevo
Šabac Valjevo
Smederevo Požarevac
Užice Čačak
Kraljevo Kragujevac
Kruševac Čuprija
Zaječar Niš
Pirot Leskovac
Vranje Vračar
Zemun Zvezdara
Voždovac Palilula
Savski Venac Novi Beograd

In next issue

The workshop 'Communication nurse - patient' (importance of nurses role in patient registration) will be held on 29th of May 2009. in Sremska Mitrovica. The pilot DZs from Vojvodina and Belgrade region included in the project will participate at this workshop.

Workshop of the same type will be held on 5th of June in Leskovac for the representatives of DZs from other parts of Serbia.



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Republic of Serbia
MINISTRY OF HEALTH

